

**BIOGRAPHICAL INFORMATION  
OF  
ARBITRATOR**

---

**Joan C. Grafstein, Esq.** is a full-time ADR professional with experience resolving a wide variety of disputes as a mediator and arbitrator. Her 28 years of law practice, most as in-house counsel at Emory University and the University of Georgia, provided her with expertise in employment dispute resolution and significant experience in business, tort, student, faculty, contract, insurance, construction, and intellectual property claims and litigation. At the JAMS Atlanta office, she is the Professional Services Director in addition to serving as a mediator and arbitrator.

**ADR Experience and Qualifications**

- Has mediated and arbitrated a variety of disputes, including employment, business, tort, real estate, and securities industry cases
- Professional Services Director, Mediator/Arbitrator, JAMS Atlanta Office
- As the Senior Associate General Counsel at Emory University, in addition to working on the university's business matters, was the primary attorney handling faculty and staff employment claims and student complaints, and represented the University in negotiation, mediation, and litigation management in a wide variety of very significant cases
- At the University of Georgia, served as hearing officer in student disciplinary and honor code cases
- Georgia Office of Dispute Resolution, Registered Neutral, General Mediation
- Member, Financial Industry Regulatory Authority (FINRA, f/k/a NASD) Dispute Resolution Board of Arbitrators

**Honors, Memberships, and Professional Activities**

- Chair, *Employment Arbitration Under Pre-Dispute Mandatory Clauses: Practical Issues and Challenges*, ABA Section of Dispute Resolution, 8th Annual Spring Conference, 2006
- Co-chair, *Best Practices and Recent Developments in Arbitration*, ICLE Seminar, March 2005
- Member: ABA Section of Dispute Resolution; State Bar of Georgia ADR and Labor & Employment Law Sections; Atlanta Bar Association ADR and Labor & Employment Law Sections
- Board of Directors, Atlanta Bar Association, Women in the Profession Section, 2005-2006 and 2007-2008
- *Developments in Party-Appointed Arbitrator Cases*, Dispute Resolution News, Spring 2004
- Presenter, *Faculty Tenure Denials: Current Law and Practical Tips*, National Association of College and University Attorneys, CLE Workshop, Spring 2004

- Panelist, *Developments in Arbitration Ethics*, Eleventh Annual Georgia ADR Institute, 2004
- Panelist, *Alternative Dispute Resolution In The Institutional Setting*, Seventh Annual Georgia ADR Institute, 2000

### **Background and Education**

- Emory University, Office of The General Counsel, 1986-2003
  - Senior Associate General Counsel, 2000-2003
  - Assistant Counsel/Associate General Counsel, 1986-2000
  - Adjunct Assistant Professor, School of Law, 1988-1989
- University of Georgia, 1981-1986
  - Legal Advisor, Division of Student Affairs, 1981-1986
  - Lecturer, Labor Law, 1981-1982
  - Adjunct Assistant Professor, Criminal Justice Program, 1983-1986
- Associate, Sutherland, Asbill and Brennan, 1980-1981
- Law Clerk to Judge James C. Hill, United States Court of Appeals for the Fifth Circuit, 1979-1980
- Pre-law work experience includes three years as a public school teacher in New York City, and five years with the University of Chicago as Manager of the Operating Rooms and Human Resources Employment Specialist
- J.D., *summa cum laude*, *First In Class*, University of Georgia School of Law, 1979 (*Georgia Law Review*, Articles Editor; Order Of The Coif)
- A.B., Government, Barnard College, Columbia University, 1968

### **Primary Resolution Center**

1100 Peachtree Street, N.E., Suite 640  
Atlanta, Georgia 30309  
Phone: 404-588-0900  
Fax: 404-588-0905  
[www.jamsadr.com](http://www.jamsadr.com)